

HDLI'S ONSITE GRIEVANCE TRAINING REQUEST FORM

Contact person	
Agency	
Address	
Phone	
E-mail	

"All About Public Housing Grievances and Section 8 Reviews"

Objectives of HDLI's Grievance Training Course:

- √ Develop or update and implement legal, fair and effective administrative review policies and procedures for your agency.
- √ Appropriately handle administrative review issues that arise in everyday PHA work days.
- √ Understand applicable laws and regulations relating to the federal grievance and review process.
- √ Understand HUD's applicable guidance relating to the federal grievance and review process.
- √ Be knowledgeable about relevant case law around the country relating to the federal grievance and review process.
- √ Provide legal and effective administrative review notices that satisfy due process requirements.
- √ Conduct lawful and defensible administrative reviews and grievance hearings.
- √ Render legal and effective administrative review decisions that satisfy due process requirements.

^{*} Each training is customized based upon the needs of your agency. HDLI will contact you to discuss those needs and obtain additional information.